

# MINUTES

Regular Meeting of the Board of Directors of the Parkland Regional Health Authority was held at the Swan Valley Lodge in Swan River, MB on May 31, 2010.

Present:	Mary Hudyma, Chair Beverly Clearsky Robert Hanson Rowena Powell John Tichon	Sharon Basaraba Pat Delaurier Anne Laquette Gerald Shewchuk	Monica Black Alex Grimaldi Paul Overgaard Harry Showdra
Guest:	Cheryl Osborne, Liaison, MB Health		
Staff:	Kevin McKnight Brenda Slobozian	Mavis Wood Blaine Kraushaar	Duc Le Tracie Orisko (Recorder)

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## 1. CALL TO ORDER

Mary Hudyma, Board Chair, called the meeting to order at 10:00 am. She welcomed everyone. Board and Staff introductions were done.

## 2. ADOPTION OF AGENDA

### **MOTION 10-014 Showdra/Hanson**

That the Agenda be adopted with the following additions:

1.6 Health Plan

**CARRIED**

## 4. DELEGATIONS

At this time, as there were a number of delegates added to the agenda, Item 4 was brought forward on the agenda. The Chair provided a guideline of 10 minutes for each delegate.

### **4.1 Inge Orf, Community Member**

Ms. Orf provided a presentation on the need for more physiotherapy care in Swan River. Her written report was provided and attached to the minutes.

### **4.2 Glen McKenzie, Mayor of Swan River**

Mr. McKenzie provided a presentation on concerns regarding physician recruitment and also a potential partnership between the PRHA and the Swan Valley Recreation and Wellness Centre.

### **4.3 Elizabeth Churchill, Community Member**

Mrs. Churchill provided a presentation on concerns regarding the Rehabilitation Unit in Swan Valley Health Centre and also on ambulance transfers.

### **4.4 Murray Wenstob, Community Member**

Mr. Wenstob provided a presentation on concerns regarding Ambulance Services.

**4.5 Jamie Walker, Community Member**

Mrs. Walker provided a presentation regarding the lack of maternity care available at the Swan Valley Health Centre due to service suspensions.

**3. MINUTES**

**3.1 Adoption – Regular Meeting April 26, 2010**

**MOTION 10-015 Overgaard/Black**

That the Minutes of the April 26, 2010 Regular Board meeting be adopted as amended with the following corrections.

- In 11.2 – change date to be May 31, 2010 in Swan River
- Update Round Table Comments
- “Acclimation” should be “acclamation”

**CARRIED**

**3.2 Business Arising**

None.

**5. ITEMS FOR REVIEW**

**4.1 Board Committee Structure**

The Chair asked that board members advise her prior to the next meeting if they would like to make any changes to their current committee appointments.

**6. ITEMS FOR DECISION**

**6.1 Health Plan**

Mary Hudyma noted that the Board met yesterday at a special meeting to review the 2011/2012 Health Plan Submission to Manitoba Health.

**MOTION 10-016 Black/Showdra**

That the Board approve the 2010/11 Health Plan.

**CARRIED**

**7. GOVERNANCE PROCESS**

The board reviewed and/or rated the following Governance Process Policies as part of its’ annual monitoring:

**7.1 GP-3 Governance Style (monthly)**

The Board reviewed the evaluation summary for the April 26, 2010 meeting in McCreary.

**7.2 GP-6 Board Attendance Report**

The Quarterly Board Attendance Report was provided for Board member information. Mary noted that all members were in compliance with the Board Bylaw regarding attendance at regular meetings.

**7.3 GP-9 Board/Committee Expenses(Monthly)**

Paul Overgaard reported that the Committee had reviewed the Directors and CEO expense claims at the Finance Committee meeting and provided a recommendation for approval.

**MOTION 10-017 Overgaard/Showdra**

That the Board approve the Director’s and CEO expense claims.

**CARRIED**

**7.4** GP-10 – Code of Conduct

To ensure that the RHA complies with Section #55 and #56 of the Authority’s General Bylaw #1, to appoint an external auditor who shall audit the records, accounts, and financial transactions of the Authority annually.

Rating: Fully Achieved.

**7.5** GP-11 Conflict of Interest

To outline the process for Board members in a perceived or actual conflict of interest.

Rating: Fully Achieved.

**7.6** GP 9 Board Committee Expenses/ GP 12 Cost of Governance

Information on Board activities was provided for the past year as well as listing of costs for stipends, benefits, supplies, travel, meeting expenses, advertising and registrations.

Rating: Fully Achieved.

**8. PRESENTATIONS**

None

**9. BOARD EDUCATION**

None

**10. ITEMS REQUIRING BOARD APPROVAL**

**10.1** Accreditation Road Map

Kevin McKnight, CEO, noted that the red and yellow flags note items that require review updates on status and that the reports then get provided to Accreditation Canada. The board discussed the items and requested that the CEO provide updates on the status of these items and return to the board at the next meeting.

**11. MONITORING**

The board received and reviewed a status update for progress on the following Ends Policies as part of its annual monitoring:

	<b>Ends Policy</b>	<b>Rating:</b>
<b>11.1</b>	<u>E5-1 Timely Access</u> ; <b>The ill and injured receive the best possible health outcomes</b>	<b>Reasonable Progress</b>

The board received and review a status update for progress on the following Executive Limitations Polices as part of its’ annual monitoring:

	<b>Executive Limitations Policy</b>	<b>Rating:</b>
<b>11.2</b>	<u>EL-4 Quarterly Financial Report</u>	<b>Deferred to June</b>
<b>11.3</b>	<u>EL-16 Health Planning</u> - “The CEO shall not fail to develop and implement a health planning process which is sensitive to the needs of the Region’s population and within resources available to the Region.”	<b>Full Compliance</b>
<b>11.4</b>	<u>EL-17 – Staff Credentialing &amp; Licensing</u> - “The CEO shall not cause or allow conditions that are unsafe or otherwise jeopardize the quality of care of service.”	<b>Full Compliance</b>

11.5	<b>EL-18 Client Satisfaction</b> - “The CEO shall not cause facilities or programs to operate without appropriate client satisfaction measures.” It was noted that, as the board approved changes to EL-18 at the last meeting, this would be the last reporting period for EL-18 in this format.	<b>Fully Achieved</b>
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**12. INFORMATION REQUESTED BY THE BOARD**

**12.1 Finance Committee Report**

Paul Overgaard reported that the Committee had met earlier this morning on the following:

- Financial Projection for the year ending March 31, 2010
- Capital Projects Status Report
- Potential Major Capital Projects

The next Finance Committee meeting will take place on June 21, 2010 at 9:30am in Dauphin.

**12.2 Program and Planning Committee Report**

No report.

**12.3 Community Relations Committee Report**

Sharon Basaraba provided a verbal report on the following:

- Advisory Councils
- Annual General Meeting
- Terms of Reference

**MOTION 10-018 Basaraba/Hanson**

That motion 10-009 be rescinded.

**CARRIED**

**MOTION 10-019 Shewchuk/Powell**

That the Annual General Meeting date be August 30<sup>th</sup>, 2010 in Dauphin.

**CARRIED**

**MOTION 10-020 Showdra/Delaurier**

That the annual board calendar be amended to move the August board meeting to Dauphin and the November board meeting to Winnipegosis.

**CARRIED**

This item is now deferred to the Program and Planning Committee to determine an agenda for an Affiliates supper and also to determine if there will be an education day planned for August 31<sup>st</sup>.

**MOTION 10-021 Basaraba/Delaurier**

That the Terms of Reference for the Community Relations Committee be approved as provided.

**CARRIED**

**12.4 Executive Committee Report**

The Chair provided a verbal report on the following:

- CEO Evaluation policies

**MOTION 10-022 Hanson/Showdra**

That the CEO Evaluation package be referred to the Executive Committee for review.

**CARRIED**

## **12.5** Chair Report

The Chair provided a verbal report on the following:

- Provincial Aboriginal Advisory Committee
- Spiritual Health Advisory Committee
- Health Employees Pension Plan/Benefits

## **12.6** Executive Management Committee Report

Kevin McKnight, CEO, reviewed the items in the written report provided.

- Regional Integration
- Financial Position/Performance Targets
- Physician Involvement
- Client-Centered Care
- Bed Management Summer Student
- Accreditation
- Funding 2010/11
- Surgical Services
- Building Purchase 25 Industrial Road
- Swan River Obstetrics
- Long Term Care Standards

## **12.7** Ownership/Stakeholder Communication/Round Table

Board members reflected on the following:

- delegate presentations; noting that appropriate responses need to be sent.
- Welcome to the newly appointed board members
- Brenda Slobozian, VP Community, is retiring as of June 25<sup>th</sup>, 2010. The board wishes her well in her retirement and thanks her for all her work.

## **13. INFORMATION**

Mary Hudyma referred to the “Nice” to Know Items/Information Requested by the Board.

### **13.1** Media Clippings

One copy provided at the meeting for review; members can request emailed package

### **13.2** Revised EL-18

A copy of the revised EL-18 was provided for insertion in board member binders.

### **13.3** Revised E-5

A copy of the revised E-5 was provided for insertion in board member binders.

### **13.4** Board Member Contact Information

A contact list for all board members was distributed.

## **14. SELF EVALUATION**

### **14.1** Monthly Evaluation Form GP-3 Attachment:

Form to be filled out and returned at the end of the meeting.

**14.2** Round Table Comments:

**MOTION 10-023**      **Black/Basaraba**

That Beverly Clearsky and John Tichon be excused from the June 21, 2010 board meeting.

**CARRIED**

**MOTION 10-024**      **Delaurier/Shewchuk**

That Alex Grimaldi and Beverly Clearsky be excused from the August 30, 2010 board meeting.

**CARRIED**

**15. IN-CAMERA ITEMS**

**MOTION 10-025**      **Black/Basaraba**

That the meeting convene in-camera.

**CARRIED**

**15.1**      Board Appointments

**15.2**      Minutes

**15.3**      Board Communications

**MOTION 10-026**      **Black/Tichon**

That the meeting re-convene out of camera.

**CARRIED**

**MOTION 10-027**      **Basaraba/Powell**

That the Chair submit a letter to the Minister of Health to have a 14<sup>th</sup> member of the Board appointed from the McCreary area.

**CARRIED**

**15. UPCOMING MEETINGS**

**15.1**      Regular Board Meeting June 21, 2010 – Dauphin

**15.2**      Healthcare Leadership Conference June 7 & 8, 2010 - Winnipeg

**16. STIPEND AMOUNT FOR MEETINGS**

- Full Day for today's meeting.
- Community Relations Committee meeting – one hour
- Special Meeting of the Board May 30<sup>th</sup> – two hours

**17. ADJOURNMENT**

**MOTION 10-014**      **Basaraba/Powell**

That the meeting be adjourned at 4:12pm.

**CARRIED**

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Mary Hudyma, Chairperson

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Kevin McKnight, Secretary

**Presentation to the Parkland Regional Health Authority Board** May 31,2010

By Inge Orf Swan River

**The Need For More Physiotherapy at the Swan River Health Centre**

Specialists in Winnipeg have reviewed my conditions. They have given me x-rays to take to the physiotherapist here with written diagnosis recommending immediate physiotherapy. I was told that the one situation could become chronic if not treated properly and the other already is but could be improved with physiotherapy. The doctor told me if I do the wrong exercises I could make it worse and aggravate the condition and make it chronic. Chronic in my case would mean that I would not be able to walk and worse would mean that I would not be able to use my arm.

So I immediately went to the physiotherapy Office at the Health Centre to make appointments. There I was told that it would be 2 – 6 month wait because the priority list required patients with surgery to be seen first. Fine I said just make an appointment for Dauphin's physiotherapist for me instead or Brandon's. I was told that was an unusual request and that they would fax the prescriptions to the private physiotherapist in town. I was told it would cost \$52 dollars for an appointment with R. Russell and that it would cost me \$50 dollars to go to Dauphin anyway.

**Surely a 2 to 6 months wait for a condition that could become chronic if not given immediate physiotherapy is not an acceptable waiting period?** Is this what is defined as treatment in a timely manner? Although I suggested going to Dauphin or Brandon I was told that that was an unusual request. Well it made perfect sense to me since I wanted to get treatment quickly so that I would not aggravate my condition. The thought of not being able to walk or use my arm is a big motivation to drive there for care.

I was put on the waiting list and I left. When I thought about it I decided to see my GP here thinking I must have offended someone's sense of procedure and got my specialists recommendations back for both problems and explained everything to my doctor. He went and filled out a long blue sheet with me and told me to take it physio at the Health Centre again. He also explained that sending me to Dauphin would not work because I would be rejected because we have physiotherapy here. I took the form and the prescriptions back to the Health Centre and found no one there although it was physiotherapy hours as the front desk assured me. I went back next day. Then I got a call from the office a few days later asking me all the questions I had been asked the first time I was there. (They were the same questions that the doctor had answered as well on the blue form). I was told I had been taken off the waiting list when I asked for the specialists' recommendations back but I would be put back on the waiting list. (But I had never asked them to take me off.) Well all that aside I was assured that my status had not changed and I could still expect a 2 –6 month wait.

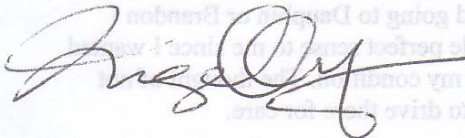
**I believe that preventative medical treatments should also be a priority and services provided. Without making prevention of chronic conditions as important as surgery patients you will get more surgery patients.** You have set up a very not so funny catch 22. I don't know if surgery is even an option for either of my conditions if they get worse. I hope that I will not have to consider that but for all I know surgery might not even be an option. Surely our health care system has an obligation to try and prevent chronic conditions and surgery?

I would urge you to rethink this whole scenario with the idea that ***"an ounce of prevention is worth a pound of cure"*** and **put your collective voice behind implementing available physiotherapy for people. Make your priority list reflect the need to prevent the development of chronic conditions. I would like to think you have the power to make this happen, if you do not then please tell me who does.**

My concerns also go out to those who have to travel to other centres for treatment of broken bones, eye problems and childbirth. I just hope that you don't bring in the service here in a limited fashion and then establish priority lists that prevent treatments in a timely fashion, as it appears you have done with physiotherapy.

I would like to thank the board members in advance for their concern for our community and I will be happy to try and answer any questions you might have or any suggestions you might have to help my situation.

Thank you,



Inge Orf,  
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