

# Parkland Regional Health Authority Report to Communities

-December 2010



**Advisory Councils report to Board**– PRHA Advisory Council Chairs Bob Curle (Mental Health) and Gwynn Ketel (Regional Health) presented Council reports on strategic planning criteria and priorities in October 2010.

## PRHA finalizes 2011-2016 Strategic Health Plan

The Parkland Regional Health Authority has finalized its **Strategic Health Plan** for the next five years. The high-level plan, which covers the time period of **2011-2016**, was approved by the PRHA Board and submitted to Manitoba Health. Following a review and response from Manitoba Health, the Region will make the Strategic Health Plan available on its website in early 2011.

**The PRHA Board** is responsible for **establishing the Strategic Plan**. The priorities within the Plan remain constant over a five-year period, and the indicators and performance measures are monitored annually by the Board. Staff identify operational strategies and annual actions to achieve the longer term goals set by the Board.

The PRHA completed its third comprehensive **Community Health** Assessment in 2009. This detailed survey assists the organization in developing the Strategic Plan and also helps the Board set End (goal) policies that are monitored regularly. (*Summary and complete version of CHA available on-line at [prha.mb.ca](http://prha.mb.ca)*)

Input into the Strategic Plan is gained from a variety of sources including, the Region's two **Advisory Councils** (*Regional Mental Health and Regional Health*).

## PRHA undergoes organizational change

The PRHA continues to move forward with its plan to **redesign** its **organizational structure**. The redesign will place added emphasis on clinical and operational-based teams that have clearly defined client-centered goals as well as performance measures.

Meetings have been held with all management staff that will be impacted by the organization changes. A **Change Management Plan**, which will guide the organization through transition to the new structure, has been developed.

The Region's Support Services, Information Technology/Health Records and Maintenance Programs came under the new internal structure in early December 2010.

The Region remains committed to beginning the new team-based structures in **early 2011**.

## PRHA receives national accreditation results

The PRHA has received its Accreditation Canada Survey Report. The national survey was conducted in the Region during the week of October 18-22, 2010.

Following the survey, the Region received an accreditation award of **Accreditation with Report and Condition**. As part of the Condition, a more focused visit will be conducted in early spring 2011 to further review progress on a number of required organizational practices.

Following the focused visit by Accreditation Canada in the spring, the PRHA will continue its progress to enhance quality of its programs and services.

## PRHA Board Nominations

The deadline to submit a nomination for the PRHA Board of Directors this year is **December 15th**.

The Minister of Health appoints Directors from the nominations received. Appointments represent a broad cross-section of interests, experiences and expertise. Geographical representation may also be considered.

Log on to the PRHA website for nomination details and the nomination forms. ([www.prha.mb.ca](http://www.prha.mb.ca))

## Seasonal Flu Shot Information

If you missed one of the public flu shot clinics in October/November, and still want to receive a seasonal flu shot, contact your local public health office or contact your physician or medical clinic.

## PRHA Contact Information:

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## Diagnostic improvements complete at five PRHA sites

The Parkland Regional Health Authority, in conjunction with Diagnostic Services of Manitoba, has 'gone live' with the Provincial Radiology Information System (RIS) and Picture Archiving and Communication System (PACS).

This is a culmination of months of work in many different departments, planning, training and implementation and installation of additional diagnostic equipment throughout the Region.

The enhancements occurred at five Parkland sites including Dauphin, Grandview, Swan River, Roblin and Ste. Rose.



**The RIS/PACS enhancements occurred at five Parkland sites including Dauphin, Grandview, Swan River, Roblin and Ste. Rose.**

The purpose of installing RIS and PACS is to enhance patient care through improved access to patient images and reports, improved turn around times for results and reports.

The system will enable health-care providers to access electronic diagnostic images and reports from locations throughout Manitoba, resulting in improved access to health care and contributing to improved health and well-being for Manitobans.

The implementation of RIS and PACS is one of the first steps towards improved electronic health records.

## Volunteer for MIPS

The Manitoba Institute for Patient Safety (MIPS) is seeking individuals to sit on its Patient Advisory Committee (M-PAC). Previous health care training or experience is not required (travel expenses are covered.)

M-PAC, a community-based advisory group, advises MIPS Board of Directors on patient safety matters from a 'consumer's perspective'. M-PAC generally meets three times a year.

For more information, contact 1-866-927-6477 by **December 15th** or log on to the MIPS website at [www.mbips.ca](http://www.mbips.ca)

## MEDIA Quickscan



### Dialysis Program expands again in Swan River

Hemodialysis services at the Swan Valley Health Centre have expanded to accommodate clients who were previously on the Manitoba Renal Program's wait list for dialysis in Swan River.

With support of Manitoba Health and the Manitoba Renal Program, the PRHA arranged the staffing complement allowing for additional treatments to take place at the Swan Valley Health Centre-effective early November 2010. Two more spots associated with the expanded shifts are now operating on Tuesdays, Thursdays and Saturdays. Prior to the expansion, the hemodialysis unit in Swan River was operating on Mondays, Wednesdays and Fridays.

The PRHA will continue working with the Manitoba Renal Program to review future dialysis program needs within its two sites in Swan River and Dauphin. *(-PRHA Media Release November 17th)*

### Province to promote nurse practitioner clinics

Manitoba will introduce **nurse practitioner-led quick-care clinics** and mobile clinics while expanding the successful Advanced Access care model as the first steps toward ensuring every Manitoban who wants a **family doctor** has one **by 2015**.

Manitoba's plan will not only focus on introducing more doctors and nurses into the system but also on innovations **to help front-line providers** see more patients faster.

Among the innovations announced recently, is the introduction of quick-care clinics with extended hours. These **conveniently located clinics** will be **staffed by nurse practitioners**, allowing patients with more minor health issues to receive care faster while taking pressure off family doctors who will, in turn, be more available to care for more patients with more complex health issues. Quick care will be **piloted at five sites** throughout the province beginning in 2011. *(MB Health News Release November 17th)*

### Provincial Throne Speech Highlights

The Provincial government unveiled its 2010 Throne Speech on November 16th. The key themes for the Throne Speech were Economy and Innovation, Educating for the Future, Health Innovation, Safer Communities, Helping Families and the Environment and Rural and Northern Manitoba.

In relation to the Rural and Northern Manitoba highlights, the province indicated a **new emergency ward** at the **Dauphin Regional Health Centre** would be a key priority. The PRHA continues to work with the province in relation to that major capital and program investment.

Other highlights included:

- A strengthened FASD Strategy;
- An enhanced Suicide Prevention Strategy;
- Expansion of age-friendly initiatives; and
- A long-term plan for seniors housing and care.

*(with excerpts from November 16th MB Government News Release)*

This quarterly information update is produced for the purpose of reaching out to the elected officials of our communities so that they are aware of and are able to share information with their constituents. It is part of PRHA's commitment to communicate with its public on health and health matters. Additional questions regarding information contained within this newsletter can be directed to Blaine Kraushaar, PRHA Community Relations Coordinator, 204-622-6237.